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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

BOOTON et al

Atty. Ref.: 36-1478

Serial No. 09/936,220

Group: 2661

Filed: September 10, 2001

Examiner:

For: COMPUTER TELEPHONY INTEGRATION

* * * * *

March 16, 2005

Assistant Commissioner for Patents
Washington, DC 20231

Sir:

SECOND STATUS INQUIRY

Attached is a copy of our Status Inquiry dated March 10, 2003 together with your response stating that an Action would be forthcoming more than 15 months. Inquiry is made as to when an Action will be forwarded to us.

Respectfully submitted,

NIXON & VANDERHYE P.C.

By:

Larry S. Nixon
Reg. No. 25,640

LSN:vc
1100 North Glebe Road, 8th Floor
Arlington, VA 22201-4714
Telephone: (703) 816-4000
Facsimile: (703) 816-4100

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STATUS INQUIRY

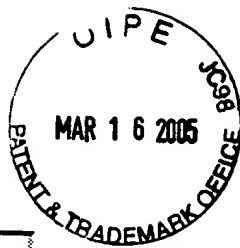
An application was filed on September 10, 2001. However, since then applicant has not received any Official Action from the Patent Office regarding the application. Inquiry is made as to when an Action will be forthcoming.

Respectfully submitted,

NIXON & VANDERHYE P.C.

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United States Patent And Trademark Office

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Washington, D.C. 20231

www.uspto.gov

Date: 4/9/03

Nixon & Vanderhye
8th Floor
1100 North Glebe Road
Arlington VA 22201-4714

To: Applicant of Serial Number 09936220

We currently project that it will be more than 15 months before this application will receive a first office action. This is because the application is classified in a technology that has experienced a large filing rate growth over the last few years. The Office is addressing the growth by adjusting examination resources accordingly. You may wish to consult the MPEP (708.02) to see if filing a petition to make special is appropriate.

Customer Service Office in Technology Center:

Phone Number: 703-306-0377

FAX Number: 703-872-9314

Applicant/Attorney Contact Information:

Telephone: (703)816-4000

Fax: No Fax #
